



Pinpoint Labs

Case Study

Midwest Legal Saves Fortune 500 Company More Than \$500,000 in eDiscovery Expenses



Midwest Legal and eData Services Inc., a Milwaukee-based and technology-driven firm founded in 1989, delivers outstanding support across the litigation cycle by placing a strong emphasis on hiring experienced professionals with diverse backgrounds. Alongside the expansion of personal computers and growing popularity of digital documentation, Midwest Imaging and eData Support was founded in 2001 to provide e-Discovery forensic imaging and corporate record retention services to the information technology departments of legal firms and corporate bureaus.

With Bachelor's and Master's degrees from the University of Wisconsin and previous experience in Mass Communications, Social Work, and Technology Operations Management, Rick Stieghorst- Senior Computer Forensics and eData Analyst for Midwest Legal, has continued to provide exceptional consultation and forensic services to clients for more than 13 years. He leads all aspects of computer forensic investigation including electronic data analysis and establishing databases for client review and document production.

Due to limited employee and technological resources, an international Fortune 500 company contacted Midwest Legal to handle a complicated network eDiscovery collection that required a portable tool capable of collecting email files by connecting through Microsoft Exchange on a custodian's system. The same tool required extensive filtering features.

“Because of previous experience using Pinpoint Labs’ Harvester and excellent customer support, I knew that it would be the proper tool for the posed challenges.”

- Rick

The Fortune 500 Company quickly agreed to the terms set by Rick and his team. Immediately, Harvester was preconfigured, installed onto a portable hard drive and sent to the client for use. It processed at an average speed of 30 minutes per custodian, allowing the client to collect a 25-gigabyte data set and cull it down by using extensive Boolean, Wildcard, and Proximity Searches, NSF, and PST file extension and date range criteria. As a result, the original data set was reduced by more than 87%, which meant less than 5 gigabytes of relevant data needing to be reviewed and processed. This saved the Fortune 500 Company well over \$500,000 in filtering and processing fees and associated industry-standard travel expenses.

“Throughout the entire process, I called support to ask simple questions to validate proper configuration, and it was always a pleasurable -

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experience. There wasn't any judgment for questions asked and the knowledgeable support guys look at each problem in depth to solve it properly. The prompt responses help significantly," Rick stated.



Midwest Legal and eData Services, Inc. regularly relies on Harvester to collect data for both small and large data collections alike, ranging from 7- 30 custodians. It is also used for targeted data collections to individually select files as well as extensively filtering through hundreds of thousands of documents like that of the Fortune 500 Company.

"Pinpoint is constantly working to upgrade its products at a reasonable price. I like that it is tested, durable, and released without bugs. Even though I've had to wait a while for the next release of Harvester, I respect the integrity of the company." - Rick

To learn more about Midwest Legal & eData Services Inc., visit www.mwedata.com. To learn more about Pinpoint Labs or Pinpoint Labs' Products, visit www.pinpointlabs.com.



Harvester

- Process OST's and PST's with 64-bit Outlook
- Search and Collect from Microsoft Exchange, Gmail, Yahoo, Outlook.com, and Webmail via IMAP
- Remote disconnection with auto resume
- Multithreaded
- Early Data Assessment Reports
- Keyword filter loose files, attachments, archives, and email
- Search Multiple timestamps
- Harvester 'ESI' Easy Vault (Custodial Drag and Drop Window)
- DeNIST and Dedupe at point of collection
- Portable and Server Versions

Powerful ESI Collection Software

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