

Accessing Encrypted Messages on New Samsung Galaxy Phones: The CrossCopy Mobile Advantage.

Description

As digital forensics and eDiscovery professionals know, collecting data from smartphones grows more challenging with evolving encryption technologies. The latest Samsung Galaxy and Android updates have introduced a new encryption format for SMS, MMS and RCS messages, creating significant hurdles for existing forensic tools.

The Challenge: New Samsung & Android SMS Encryption Update

Recently, a client faced a major roadblock: two popular mobile collection tools have failed to access over **115K SMS and MMS messages** due to the **latest Samsung and Android encryption updates**. The client contacted **Pinpoint Labs**, seeking a solution to complete their collection. The problem stemmed from changes in how SMS and MMS messages are encrypted and stored on Samsung Galaxy devices, rendering traditional tools ineffective.

The Solution: CrossCopy Mobile Delivers Where Others Fail

The client turned to **CrossCopy Mobile**, Pinpoint Labsâ?? native Android app, and successfully accessed all 115K+ messagesâ??completing their collection seamlessly. **CrossCopy Mobile** had been updated to handle the latest Samsung and Android encryption protocols, ensuring safe, secure, and defensible collections.

Why CrossCopy Mobile Stands Out:

- **Native Android Integration:** Built to work with Androidâ??s latest security updates and encryption standards.
- **Relativity Short Message Format (RSMF) Support:** Exports data directly into industry-standard review formats without conversion delays.

- **Targeted Message Collection:** Custodians can visually select relevant messages, enhancing privacy and reducing over-collection.
- **Direct-to-Client-Server Uploads:** Ensures data security with no intermediary storage.

True Targeted Collections with CrossCopy Mobile:

Unlike other tools, **CrossCopy Mobile** empowers custodians to select only relevant messages, ensuring privacy while maintaining data integrity. Additionally, upcoming **automated collections** will allow legal teams to pre-define parameters like contact filters and date ranges, streamlining future collections.

Get Ahead with CrossCopy Mobile

Experience a better solution for Android and iOS mobile collections. See how **Pinpoint Labsâ?? CrossCopy Mobile** overcomes encryption barriersâ??even on the latest Samsung Galaxy models. **Schedule a demo today!**

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