



Pinpoint Labs

Case Study

Evidox Dramatically Reduces 6- Terabyte Data Set to .016% or 96 Gigabytes By Using Pinpoint Labs' Harvester



With extensive AMLaw 100 Litigator background, Lynn Turgeon and James Berriman operated the largest in-house e-Discovery facility in New England. They work with some of the world's biggest entities and founded Evidox- an indispensable e-Discovery Services firm. Evidox stands out from the rest in that it provides services such as collection, preservation, processing, hosting and production with a strict legal-centric approach.

The guiding philosophy of Evidox is that e-Discovery is not a technical issue- it is a legal issue with a technical solution. As such, the questions of scope and cost remain in the hands of the supervising attorneys, not the technicians. The technology serves, rather than drives, the legal process in order to make projects compact, efficient and inexpensive for clients.

In one particular situation, a client of Evidox requested defensible electronic data collection through the network server without the custodians' knowledge. Many software solutions were explored for remote data collection, extensive searching capabilities including file type extension and keyword search, secure data collection and easy installation, all while remaining cost-effective.

"Running remote jobs without the custodians' knowledge, and with minimal setup, is critical to our client and the collection process." - Sam Bastawros

Ultimately, the client chose Pinpoint Labs' Harvester Server. It was utilized on a virtual server created at the client location for the collection project.

Using the Harvester Server remote- job scheduler, the technicians were able to launch the collection discreetly from a central management console. They tracked real-time progress- and reported it at the end of each day to legal teams. Initially, six terabytes of Microsoft Exchange, Microsoft Outlook, Lotus Notes, and other loose files and sources were identified. To narrow down the data collection, 64 Boolean, Proximity, and Search phrases were applied. In addition, Evidox applied de-nesting and de-duping to the search criteria. Consequently, the data was significantly reduced to only .016% or 96 gigabytes of data that needed to be submitted for processing and review. This saved the client a considerable amount in production and hosting costs.

In conclusion, Evidox continues to rely on Harvester for defensible data collection and filtering capabilities. Lynn Turgeon says, "We go through an extensive vetting process with any software tool we use on our clients' data. Pinpoint Labs Harvester not only passed our internal tests with flying colors, but our technicians have come to rely on it heavily in the field. The product engineers have always been there to help when needed. I can't say enough about the quality and people at Pinpoint Labs."

For more information about Evidox, visit www.evidox.com. For more information about Pinpoint Labs or Pinpoint Labs' Products, visit www.pinpointlabs.com.

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