

Pinpoint Labs

Case Study

Faced with Increasing SharePoint Data Collection Requests, Innovative Discovery Adjusts Rapidly To Meet Demand



Innovative Discovery (ID), established in 2005, prides itself for providing investigative and eDiscovery services throughout the litigation lifecycle. By employing highly skilled consultants and engineers with experience and establishing enhanced standards of quality, capacity, and customer service, ID is able to provide superior case management to its clients.

Joseph Martinez, CTO and VP of Innovative Discovery, has extensive experience in digital investigations from a variety of environments, including forensic investigations of physical and cloud atmospheres. Joseph is a phenomenal leader in the Digital Forensics area of the eDiscovery industry and has testified to the defensibility of ID's collection process on multiple occasions. His knowledge and experience were clearly demonstrated when he was faced with rapidly arising cloud data collections and insufficient resources.

When several clients began requesting large data collections from SharePoint sites, but also wanted a reduced rate, Joseph searched for a tool that would bring significant cost savings, accurate metadata

reporting, versatility, and reliability for handling such tasks. After recalling conversations and emails with a representative from Pinpoint Labs, he decided to purchase a license for SharePoint Collector.

Despite initial network glitches, Joseph collected 600 gigabytes of relevant information from approximately 50 custodians locally from a portable USB drive in only five days.

"It was extremely beneficial that SharePoint Collector automatically resumed after lost network connections."

- Joseph

Presently, five to ten SharePoint collections are conducted each month. Additional features such at date filtering, manual filtering, and hand-selecting directories have made the software program easier to manipulate and jobs easy to run. As a result of solely collecting relevant files, Joseph and his team are able to increase processing rates and significantly reduce data processing times on the client side, allowing Innovative Discovery to provide clients with reliable services at a competitive rate.

"Because Pinpoint Labs provides excellent support and SharePoint Collector enables business growth, both clients and Information Technology Professionals enjoy the product," Joseph enthuses. "It's a valuable product that Innovative Discovery will continue to use in the future."

For more information regarding Innovative Discovery, please visit **www.id-edd.com**. For more information regarding Pinpoint Labs or Pinpoint Labs' products, please visit **www.pinpointlabs.com**.