



# Pinpoint Labs

## Case Study

### Despite Network Glitches in Remote Data Collection, Harvester Held Up for Oregon-Based Litigation Firm



**N**ovitas Data, established in 1997 in Portland, Oregon under the parent company Pacific Legal Inc., has evolved into a thought leader and innovator by providing effective litigation support services to corporate legal departments, law firms, and service providers. By employing professionals who value human capital, respectful responsiveness, technical aptitude, and resource commitment, clients have come to rely upon highly confidential and efficient solutions to get jobs done rapidly. Novitas Data provides data collection, culling, processing, hosting, review, coding, and foreign language translation services to clients.

Matt Bertsch, Manager of Digital Forensic Laboratories, oversees resources, develops and implements new procedures and logistics for data acquisitions, provides consulting services and maintains the

software tool vault with relevant and affordable resources. With over eight years of field and production experience and a Bachelor's of Science Degree, Matt provides valuable insight to the Forensics Department when handling cases involving large scale, multi-site forensic collections, intellectual property, wrongful termination, state and municipal investigations, and maritime concerns.

A Pennsylvania-based company recently reached out to Novitas Data for a 10 terabyte collection involving 34 custodians. The client offered a virtual machine to allow for network access if necessary. The client required a process that wouldn't disrupt work flow and Matt required a process that would minimize traveling expenses and maximize work productivity. He needed a durable software tool capable of handling these tasks.

Matt immediately realized that Pinpoint Labs' Harvester would be the only tool suitable in meeting present demands. He easily convinced the client that significantly reducing the large data set size by preconfiguring Harvester to denist and filter through via file extensions, based on a calculated list of commonly used user files, would save both parties time and resources. "I called support at Pinpoint Labs to confirm that Harvester was preconfigured properly on the virtual desktop and within hours it was up and running," Matt recalls.

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There were a number of bumps in the road. The Pennsylvania-based company allowed employees to take company computers on-site to work on projects or finish assignments from home, preventing chosen custodians from being copied. And the spotty network connection caused invariable copying speeds from custodian-to-custodian, making it difficult to predict how long Harvester would be running. But Harvester held up every step of the way.

***"When I lost network connection, the tool automatically resumed from where it left off and seamlessly collected the large data set remotely, which is almost unheard of in the industry."***  
**- Matt**

Matt raved, "In addition, when I need a license renewal Harvester sells itself due to functionality and low cost. If a competitor tool would've been chosen for this defensible data collection instead, it would've cost Novitas Data 20 times as much in financial resources."

Novitas Data continues to be a proud supporter and user of Pinpoint Labs' Products.

To learn more about Novitas Data, visit **[www.novitasdata.com](http://www.novitasdata.com)**. To learn more about Pinpoint Labs or Pinpoint Labs' products, visit **[www. Pinpointlabs.com](http://www.Pinpointlabs.com)**.



## Harvester

- > Process OST's and PST's with 64-bit Outlook
- > Search and Collect from Microsoft Exchange, Gmail, Yahoo, Outlook.com, and Webmail via IMAP
- > Remote disconnection with auto resume
- > Multithreaded
- > Early Data Assessment Reports
- > Keyword filter loose files, attachments, archives, and email
- > Search Multiple timestamps
- > Harvester 'ESI' Easy Vault (Custodial Drag and Drop Window)
- > DeNIST and Dedupe at point of collection
- > Portable and Server Versions

**Powerful** ESI Collection Software

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