



# Pinpoint Labs

## Case Study

### Harvester: An Essential eDiscovery Collection Tool for Idaho's Largest Healthcare System



**S**t. Luke's Healthcare System - the only Idaho-based, not-for-profit Health System - is dedicated to the mission: "To improve the health of people in our region." St. Luke's continues to be a leader in advanced technology such as e-ICU, an innovative electronic intensive care patient monitoring system; complex treatments for organ transplants and brain and spinal cord diseases; and in cancer services. Hiring employees who desire to make a difference from day one through values of integrity, compassion, accountability, respect and excellence (ICARE) creates a positive repertoire and company growth.

Robin Kinzy, a St. Luke's IT Cyber Security Analyst, makes an impact by providing valuable insight based upon diverse work experiences and education in various industries such as Corporate Retail, Telecommunications and Healthcare. Robin has more than 23 years of experience in Information Technologies and 16 years in

Information Security, with a Bachelor of Science degree in Computer Science, a certificate in Digital Forensics, and has earned the CISSP, HCISPP, EnCE and ACE certifications. Present roles and responsibilities include: Working with the St. Luke's Legal Department to conduct Legal Hold and Business Continuity preservations, Litigation eDiscovery collections, investigative forensic analysis, vulnerability detection and remediation, network forensics and malware response, security system design and engineering, risk assessments and more.

Because Robin wears many hats, she often relies on Pinpoint Labs Harvester Portable to defensibly collect relevant information for her clients.

*"When I was initially hired by St. Luke's, I was asked to support the Legal Department's immediate need for several very large eDiscovery collections. At that time, St. Luke's didn't have Pinpoint Labs' Harvester. Since I had used Harvester at a previous company and loved it, it was one of the first tools we obtained."*

*- Robin*

Harvester has been used for multiple projects. For one particular project, Robin needed to collect email files for 18 custodians from Enterprise Vault archives, Exchange email, Exchange Archive email, and data from previous preservations. She used Harvester to collect the data, then culled the data by deduping, filtering by file types and date ranges, and running extensive keyword searches including

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ten single key words, eleven phrases and eight proximity phrases. Initially Robin started with 154 gigabytes of data. But after filtering data, the data set was dramatically reduced by 97%, with only 5.23 gigabytes remaining. Everything was efficiently processed within three weeks, saving the client a great deal of time and money.

*"It's a really nice tool that's easy to manage and configure. It doesn't require a large infrastructure, and it doesn't cost hundreds of thousands of dollars."*

*-Robin*



*"I would recommend Harvester to anyone looking to start their forensics and eDiscovery program quickly, as these products are a tremendous value with excellent capabilities right out of the box. Established programs can augment their toolsets with Harvester for quick, easy, and automated offline collections, as well as large set-it-and-forget-it data collections."*

*-Robin*

To learn more about St. Luke's Health System, visit [www.stlukesonline.org](http://www.stlukesonline.org). To learn more about Pinpoint Labs visit [www.pinpointlabs.com](http://www.pinpointlabs.com).



## Harvester

- Process OST's and PST's with 64-bit Outlook
- Search and Collect from Microsoft Exchange, Gmail, Yahoo, Outlook.com, and Webmail via IMAP
- Remote disconnection with auto resume
- Multithreaded
- Early Data Assessment Reports
- Keyword filter loose files, attachments, archives, and email
- Search Multiple timestamps
- Harvester 'ESI' Easy Vault (Custodial Drag and Drop Window)
- DeNIST and Dedupe at point of collection
- Portable and Server Versions

**Powerful** ESI Collection Software

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